

To whom it may concern,

I really want to pass on my positive feedback I have had with Lakeside Square Medical Centre.

Ever since moving to Pakenham 4 years ago I have been attending your clinic.

You have always accommodated myself and my children with appointments and changed them around when needed.

I have been suffering an illness the past 2 years that is not under control and I have presented twice to your clinic as an emergency patient. This was the case on Thursday 3rd August. I spoke to Sarah on arrival and told her I was extremely light headed, which she took me down to the nurses to lay down. I cannot thank everyone enough for their kindness and understand whilst i was in excruciating pain and not coping too well. All the staff were very accommodating and extremely helpful with my treatment. I saw Dr Didi for the first time as Sally was away and he was incredible. I would love it if you could please pass on my thanks and appreciation to Dr Didi and all the nurses that helped calm me down and look after me. Also Sarah who was so kind to check up on me and send her well wishes to me. This is why I love this clinic, they genuinely care for their patients and don't just rush through everyone and do the basic treatment. I am so glad I found his clinic and I believe people only ever notice the negatives in a business and never the good so please share this feedback so the staff know they are doing an amazing job everyday.

Thank you again!